

Privacy Policy

Effective Date: May 23, 2026

Welcome to SouthBay Ads (“Company,” “we,” “our,” or “us”). This Privacy Policy explains how we collect, use, and protect your information when you interact with our services, website, advertisements, and promotional campaigns.

Information We Collect

We may collect the following information:

- Name
- Email address
- Phone number
- Business information
- Billing information
- Messages or inquiries submitted to us
- Website usage data and analytics

How We Use Your Information

We use collected information to:

- Provide advertising and promotional services
- Communicate with clients and customers
- Process payments and invoices
- Improve our services and customer experience
- Send updates, offers, or important notices

Sharing of Information

We do not sell your personal information. We may share information with trusted third-party service providers that help us operate our business, process payments, or provide marketing services.

Data Security

We take reasonable measures to protect your information from unauthorized access, misuse, or disclosure.

Cookies & Analytics

Our website may use cookies or analytics tools to understand website traffic and improve user experience.

Your Rights

You may request to:

- Access your information
- Correct inaccurate information
- Request deletion of your data
- Opt out of marketing communications

To make a request, contact:
southbay.advertise@gmail.com

Third-Party Links

Our website or advertisements may contain links to third-party websites. We are not responsible for their privacy practices or content.

Changes to This Policy

We may update this Privacy Policy at any time. Updates will be posted with a revised effective date.

Contact Us

For questions regarding this Privacy Policy, contact:
southbay.advertise@gmail.com

Terms & Conditions

Effective Date: May 23, 2026

Welcome to SouthBay Ads. By using our services, website, or purchasing advertising services from us, you agree to the following Terms & Conditions.

Services

SouthBay Ads provides promotional and advertising services including, but not limited to:

- Mobile advertising
- Walking billboard advertising
- Promotional campaigns
- Brand exposure services
- Social media promotional content

Payments

Payment is due according to the agreed service plan or invoice terms. Failure to pay may result in suspension or cancellation of services.

Advertising Content

Clients are responsible for ensuring all submitted content, logos, and promotional materials comply with applicable laws and do not infringe on intellectual property rights.

We reserve the right to refuse any content we consider:

- Misleading
- Offensive
- Illegal
- Harmful
- Inappropriate for public display

Service Availability

While we strive to provide consistent advertising exposure, we do not guarantee specific business results, sales increases, or customer traffic.

Limitation of Liability

SouthBay Ads shall not be liable for:

- Indirect or consequential damages
- Lost profits
- Business interruption
- Delays caused by weather, public restrictions, technical issues, or circumstances beyond our control

Intellectual Property

All SouthBay Ads branding, logos, graphics, and promotional materials remain the property of SouthBay Ads unless otherwise agreed in writing.

Cancellation

Clients may request cancellation of recurring services before the next billing cycle. Partial refunds may not be issued for services already rendered.

Changes to Terms

We may update these Terms & Conditions at any time without prior notice.

Contact

For questions regarding these terms, contact:
southbay.advertise@gmail.com

Refund Policy

Effective Date: May 23, 2026

At SouthBay Ads, we strive to provide quality advertising and promotional services.

Refund Eligibility

Refunds may be considered under the following circumstances:

- Duplicate payment
- Service not delivered as agreed
- Billing error

Non-Refundable Services

The following are generally non-refundable:

- Completed advertising campaigns

- Time already used for promotional services
- Design or creative work already delivered
- Deposits for reserved advertising slots

Subscription & Recurring Services

If a service includes recurring billing, cancellation must occur before the next billing cycle to avoid future charges.

Refund Processing

Approved refunds may take 5–10 business days to process depending on your financial institution.

Contact for Refund Requests

To request a refund or discuss billing concerns, contact:
southbay.advertise@gmail.com